



Howard Collier

GuestWare[®]

Guest Response Software

P.O. Box 2393, Seattle, WA 98111

- Rapid Response
- Guest Recognition
- Facilities Maintenance
- Comment Card Tracking
- Communication Server
- **Incident Tracking**

Delivering first-class service is not always easy.

With GuestWare's **Guest Response** Software, however, keeping guests *and staff* content around the clock is made simple.

- Eliminate recurring problems and improve problem resolution.
- Improve staff productivity.
- Respond quickly to guest complaints, requests.
- Reduce operating costs; improve profitability.
- Generate higher guest satisfaction and service scores.
- Anticipate guests' needs; build customer loyalty.

Put GuestWare to work for you!

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